

The Use of Interactive Technology in Providing Culturally Competent Care

ABSTRACT

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Transcultural education is a necessity in contemporary world in any science and in combination with multidisciplinary collaboration in research and everyday practice form an asset for the quality of health and life based on human rights. Information technology provides an umbrella framework to liaise professionals, providers, users and quality entities and so on. It plays an important role in health and social professions in utilization of health knowledge and care and in providing transparency and dissemination along with evidence-based decisions for health and social care interventions.

The presentation aims discuss the effectiveness and success in using interactive technology and information technology in general, for the training of professionals through specific EU research project examples. The presentation analyzes the usability of United to End Female Genital Mutilation Knowledge Platform (UEFGM) and the Knowledge Hub of Intercultural Education for Nurses in Europe (IENE 6, IENE 8).

IENE 6 is about enabling health workers to provide psychological support to migrants and refugees and developing strategies for dealing with their emotional needs. IENE 8 is about empowering migrant and refugee families with parenting skills. In these, Khub is used in introducing migrant and refugee real stories and interactive learning. UEFGM platform consists of 13 modules in 9 languages. Each module is designed as a learning programme including practical information and specialized training for the support and guidance of those affected from FGM.

SHORT BIO

Dr Christiana Kouta is an Associate Professor at the Department of Nursing. She is the Head of the Master in Advance Nursing and Community Health and Care and she is teaching at graduate and undergraduate level Community Nursing/Health, Health Promotion, Transcultural Nursing/Health, Family Nursing/Health. Dr Kouta research combines community and transcultural health in relation to culture and gender. Most of her research projects use interactive technology. She recently led an EU funded project on knowledge platform for Female Genital Mutilation. It involves a user friendly live on line platform. She is currently leading another EU funded project IENE 8, with the use of an on line Knowledge Hub for health professionals aiming in empowering migrant and refugee families on parenting skills. Dr Kouta is a member of the Board of Directors of the Cyprus University of Technology and the Secretary of the European Transcultural Nurses Association (ETNA) since 2013.